

CHISHOLM RANCH ESTATES MEMORANDUM

Feb. 9, 2022

To: Chisholm Ranch Estates (CRE) Residents

Re: Request for Information from Residents

From HOA: Robbie Steed (Pres.), Mark Seagroves (Treas.), Robert Stephenson (VP)

Greetings Neighbors:

As many of you are aware, we recently voted in the 2022 HOA Board Members. The single change is that Jeff Deats has stepped down and been replaced by Bob Stephenson. Our new Board has already engaged with several evening meetings with the purpose of making a very positive impact for the community throughout the next 12 months. Some of the immediate advances we wish to implement begins with two-way communication; something which we feel can be greatly improved.

Improvements already discussed are to:

1. Solicit resident contact information so that we can begin electronic communication and not rely on US Mail. US Mail will not only slow us down but will create unneeded cost to the residents by forced mailings. The main purpose of this mailer is to request that you please volunteer the following information by replying to Lisa Mee-Stephenson at lisa.mee@att.net (scan/take a picture of your response and email) or leave it in the plastic container on the front porch at 515 Livestock (corner of Buckskin and Livestock.)
2. We are happy to announce the newly formed 2022 Communications Committee, which is currently chaired by Kim Ansley. We are also fortunate to recruit Lisa Mee-Stephenson who has more than 20 years of Communications and Public Relations experience in the corporate world. Kim and Lisa are currently working to improve existing conditions and create new methods of two-way communications between HOA and Residents.

Immediate duties include taking charge of the CRE HOA Facebook page (*not to be confused with the CRE Social Facebook page*) and to begin working with the Board to make immediate improvements that promote two-way communications to keep residents apprised of important events and developments.

- a. The board will empower the Communications Committee (CC) to solicit other individuals to develop and maintain key areas of the HOA FB as needed.

- b. Note: The CRE HOA Facebook is not to be confused with the CRE Social Facebook page that is hosted by one of our residents. The formal CRE HOA Facebook is at <https://www.facebook.com/groups/2607497662876065> and should be the only source recognized for official CRE HOA business going forward.
3. The Board is currently in the process of requesting current information from TXDOT regarding their official Highway 205 and Highway 548 civil plans for the property adjacent to CRE's property lines. This will give us a firm base point to begin discussing future security, entryway alterations, and many other issues that need two-way input between residents and the planning committees. Once we obtain these documents, we will work to post them in a format that the CRE residents can access.
4. Posting of current CC&R's, Subsequent revisions, and other relevant CRE formal documents.

To begin two-way communications, we will need for you to partner with us to make our HOA something that is much more responsive to the needs of our neighborhood and something of which we can be proud.

Please help us by volunteering the following information requested on the additional pages so that we can begin electronic communications with you. All of our contact information will remain confidential to the extent the information will only be shared with Guardian (names and address only), and the Board, and the Communication Committee. It will not be supplied to individual CRE HOA Committees, residents, or published, or posted anywhere online.

In the future we hope to implement electronic voting for various polls, elections and other such business. Please volunteer at least Names, Addresses and one Primary email, which will be the formal email from your residence used to communicate HOA business or future voting.

Thanks,

Robbie, Bob, and Mark

CHISHOLM RANCH ESTATES

REQUEST FOR INFORMATION & RESIDENT SURVEY

Please help us better serve you by providing the requested information and answer a short survey. This information will be kept confidential and will not be shared, published or posted online. The only people who have access to it are Guardian Management (names and addresses only), the CRE Board, and the CRE Communications Committee.

HOMEOWNER PUBLIC INFORMATION: *(This is already public information that can be found on the Rockwall County CAD internet site)*

Name: _____

Address: _____

(If you have not yet moved into the community, please provide your current mailing address)

HOMEOWNER PRIVATE INFORMATION:

Primary Email Address: _____

Additional Email: _____

You may provide multiple email addresses for communications purposes, but please identify only 1 as your primary email. This is for possible future online voting purposes where there is only 1 vote per household.

Primary Phone #: _____

Text#: _____

Additional Phone #: _____

You may provide multiple phone numbers but please provide who they belong to and a primary. Again, this information is not to be shared, published or posted online and will only be accessed by Guardian Management, the CRE Board and the CRE Communications Committee.

If you volunteered a text capable #, would you like to be communicated to in this fashion regarding HOA information, issues, meeting reminders, and community events?

Yes: _____ No: _____

Do you use Facebook social media?

Yes: _____ No: _____

What are your preferred methods of communication? If more than one, identify #1 and #2

Snail Mail: _____ Email _____ Phone/Text: _____ Post on Facebook or FB Messenger _____

Did you know CRE has 2 Facebook pages? One for social use and one for all HOA Business?

Yes: _____

No: _____

If you belong to the social FB page but not the HOA business page please let us know why:

Previously, HOA meetings have been sparsely attended. This makes it difficult to get things voted on and accomplished. As succinctly as possible, if you are not a regular attendee, please explain why and what you think could be done in the future to get better attendance: _____

In your opinion, what is the most important issue facing our community and do you think concerns over that issue have been adequately addressed? _____

HOA Committees help to make our community a better place to live and help to maintain property values. Besides the Executive/Finance Committee, which is comprised of all Board Members, we currently maintain the following committees: The Architectural Control Committee, The Communications Committee, The Landscape & Maintenance Committee, and The Social/Events Committee. We would like to hear your thoughts on these committees and whether or not you'd like to be on one.
